

Get To Know our Team!

My motto : 'Patience &
understanding ...



ROBERT JONES

TECHNICAL COORDINATOR
& CUSTOMER ENGINEER



1

How would you describe your function and your role within A&R ?

I would say my main role and or function is to provide technical support to our customers.

My complete motto :

**'Patience and understanding are the most important virtue,
always listen and try to understand.
You may be surprised by what you learn.'**



2

What kind of projects you are currently involved in? For you, what is your favorite or most interesting project so far?

The latest project I am looking forward to being involved in is setting up our new NeoMapper machines later this year.

Also, I am currently transitioning into a new role where I will be working more as technical coordinator providing more internal support to our younger engineers helping them to evolve and provide better support to our customers.

My favorite project that I was involved in was helping to set up a 3d laser to engrave semi visible marking on the front side of free form lenses using A&R dbp technology where we position and optimize the laser marking according to design.



3 What aspect of your job do you enjoy the most?

The aspect I enjoy the most is learning and helping others to better understand and maintain our equipment.

Main professional challenges :

I would say the biggest challenges as of lately would be keeping up with all the new service tools that AR is building.

These tools are very useful but a little challenging to master.



I'm happiest when...

I'm able to resolve challenging issues that help me grow as a technician.

